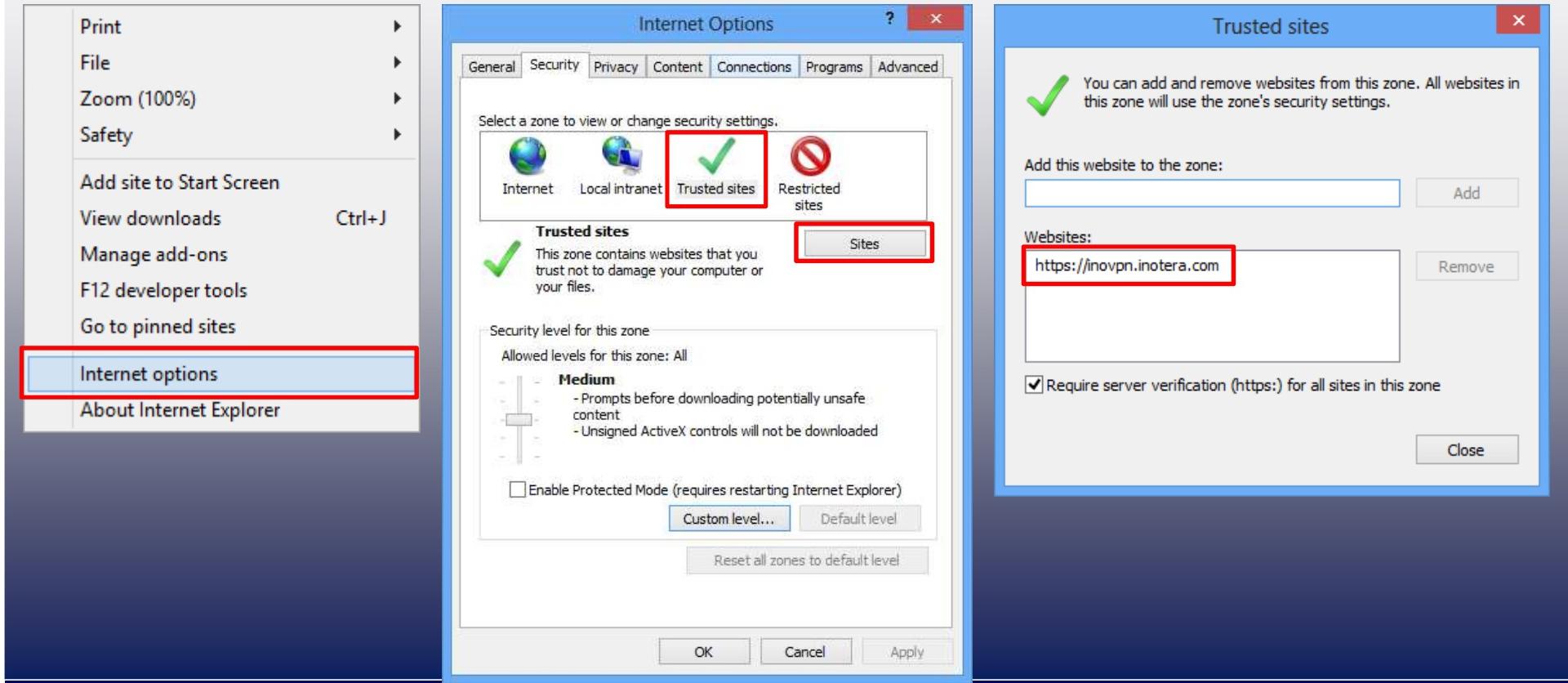


IMI. SSLVPN For CNY Temp SSLVPN User Manual

Add SSL-VPN Website in “Trusted sites”

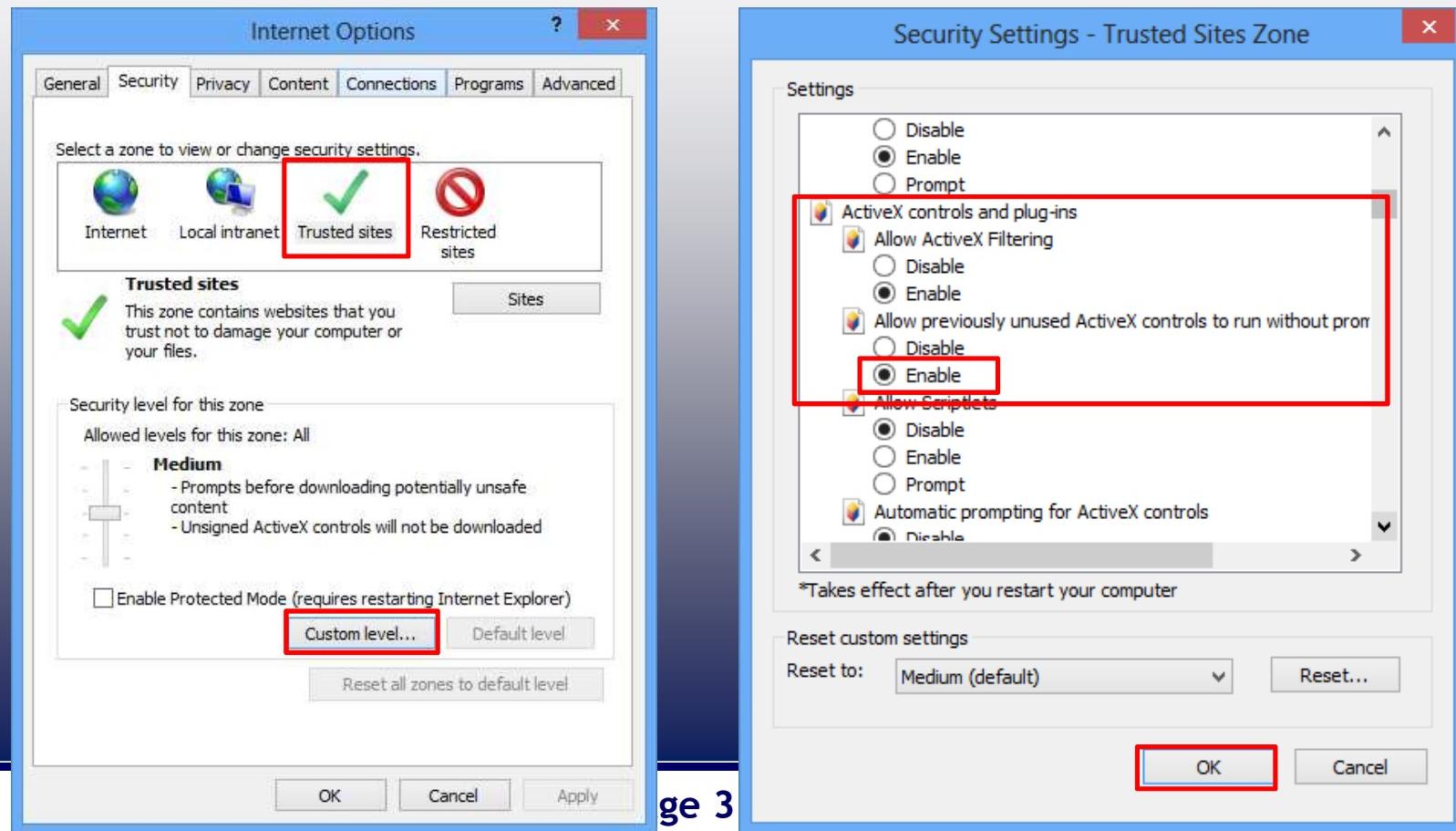


- Run Internet Explorer, click “Tools” → “Internet Options” → “Security” → “Trusted sites” → “Sites”
- Add below sites:
- <https://inovpn.inotera.com>



Enable ActiveX Component.

- Run Internet Explorer, click “Tools” → “Internet Options” → “Security” → “Trusted sites” → “Custom level” → “ActiveX controls and plug-ins” → “Allow previously unused ActiveX controls to run without prompt” → “Enable”
- Click “OK”.



For CNY Temp SSLVPN

SSLVPN Portal



- Run Internet Explorer and connect to <http://www.inotera.com/vpn> IMI VPN portal.
- Click hyper link "Temp SSLVPN"



Inotera SSL-VPN Website
華亞科技 SSL-VPN

December 16, 2013 14:21:24

SSL-VPN: NEW!

- General SSL-VPN
- Token Assignment
- SYNC E-mail via SSL-VPN
- For Micron Training
- Temp SSLVPN**

Documents:

- Personal SSL-VPN SOP
- Group SSL-VPN SOP
- MicronTraining SSL-VPN SOP
- Q & A
- IT Notice for SSL-VPN History

[IT Notice for SSL-VPN]

11/21/2013

微軟Internet Explorer 11已於11/9正式上市，經IT測試驗證，現行華亞之SSLVPN系統尚未完全支援Internet Explorer 11。

敬告SSLVPN使用者自行考量SSLVPN需求與IE11升級的必要性。資訊處預計依SSLVPN官方支援時程於2013十二月進行版本更新以支援IE11。

造成不便，敬請見諒。

Microsoft released Internet Explorer 11 on 11/9. After compatibility testing both of Internet Explorer 11 and IMI SSLVPN system. We found it's not support in Internet Explorer 11 so far.

Please concert SSLVPN demand before upgrade your browser to IE11.

IT expect release new version to support IE11 in Dec. 2013. depend on official support release schedule.

Sorry for inconvenient caused.

10/23/2013

微軟Windows 8.1已於10/17正式上市，經IT測試驗證，現行華亞之SSLVPN系統尚未完全支援Windows 8.1。

敬告SSLVPN使用者自行考量SSLVPN需求與Windows 8.1升級的必要性。資訊處預計依SSLVPN官方支援時程於2013十二月進行版本更新以支援Windows 8.1。

造成不便，敬請見諒。

[SSL-VPN Service Call]

上班時間 (星期一~五 08:00 ~ 17:30)

請撥分機 5775

下班時間 (星期一~五 17:30 ~ 08:00及六、日全天) 請撥分機 5799 或 6699

Office Hour (08:00 ~ 17:30 during Monday to Friday) please call ext. 5775.

Non-Office Hour (17:30 ~ 08:00 during Monday to Friday, Saturday & Sunday all times) please call ext. 5799 or 6699.

For CNY Temp SSLVPN

SSLVPN Portal



- Click “Continue to this website (not recommended)”

A screenshot of a web browser window. The address bar shows the URL <https://inovpn.inotera.com/tokenassign>. A tooltip message "Certificate Error: Navigation..." is visible next to the address bar. The main content area displays a security warning:

 There is a problem with this website's security certificate.

The security certificate presented by this website was not issued by a trusted certificate authority.

Security certificate problems may indicate an attempt to fool you or intercept any data you send to the server.

We recommend that you close this webpage and do not continue to this website.

 [Click here to close this webpage.](#)

 [Continue to this website \(not recommended\).](#)

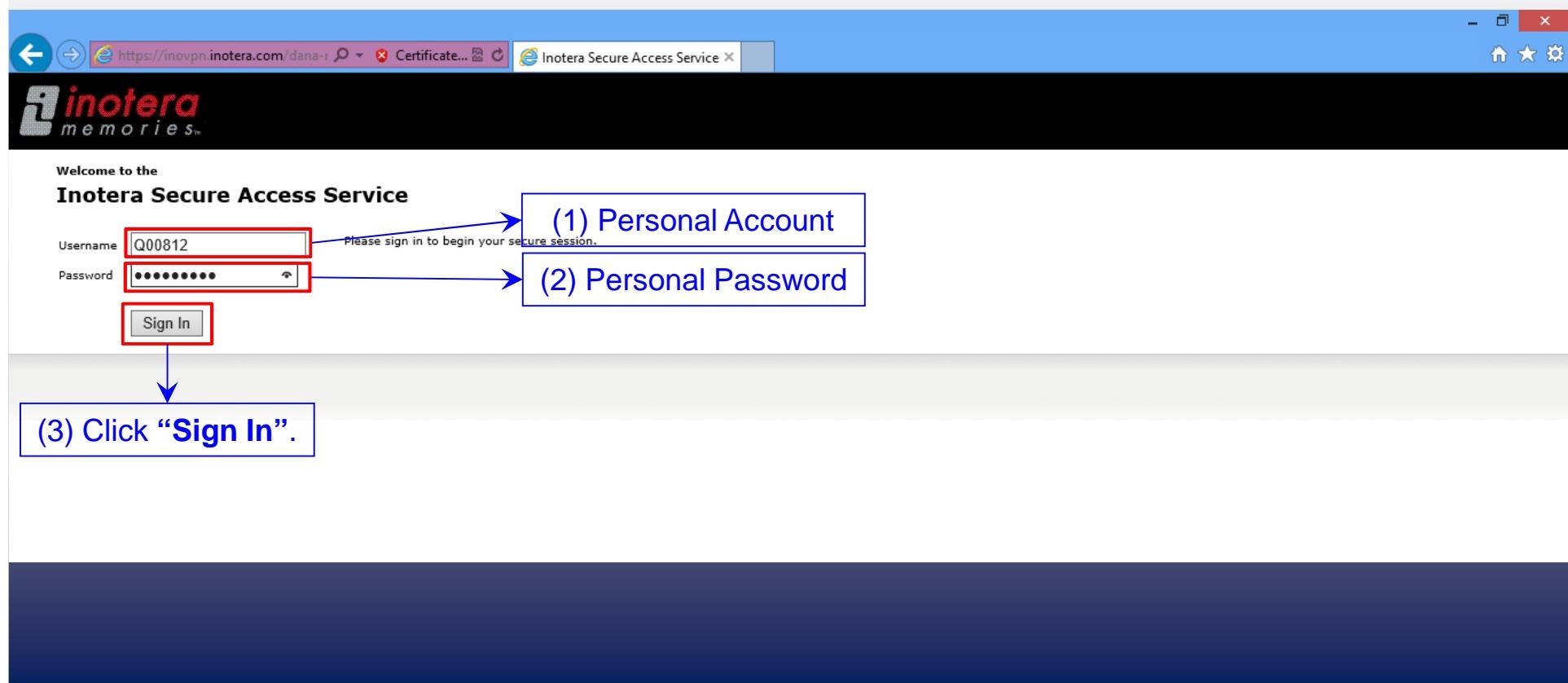
 [More information](#)

For CNY Temp SSLVPN

SSLVPN Portal



- Key in “Personal Account” and “Personal Password”
- Click “Sign In”



The screenshot shows a web browser window for the Inotera Secure Access Service. The URL in the address bar is <https://inovpn.inotera.com/dana-ri>. The page title is "Inotera Secure Access Service". The login form has fields for "Username" (Q00812) and "Password" (redacted). A "Sign In" button is at the bottom. A message above the fields says "Please sign in to begin your secure session." Blue arrows and boxes point from the instructions to the respective fields and button.

Welcome to the
Inotera Secure Access Service

Username Please sign in to begin your secure session.
Password

(1) Personal Account
(2) Personal Password
Sign In

(3) Click “Sign In”.

Login process completed

Now we can do our job



Welcome to the Inotera Secure Access Service, s11303. You last signed in on Sun, 15-Dec-2013 21:01:23 CST

Web Bookmarks

- [Wake On Lan](#)
- [INOTERA INTRANET PORTAL](#)
- [E-MAIL](#)
- [TMS](#)

Terminal Sessions

Remote Desktop Session to Hostname or IP (eg: test.device.net or 192.168.2.3)

You don't have any terminal sessions.

Preferences

To adjust Remote Desktop Launcher Color Depth



- Click "Preferences".

The screenshot shows the Inotera Secure Access Service interface. At the top right, there is a navigation bar with icons for Home, Preferences (which is highlighted with a red box), Help, and Sign Out. A blue arrow points from the text "Click 'Preferences'." to the Preferences icon in the navigation bar. The main window displays three sections: "Web Bookmarks" (with links to Wake On Lan, INOTERA INTRANET PORTAL, E-MAIL, DRAM PORTAL, and TMS), "Terminal Sessions" (with a Launch button and a text input field for Remote Desktop Session details), and "Client Application Sessions" (listing Junos Pulse). A large blue box surrounds the "Click 'Preferences'." text and the Preferences icon.

Preferences

To adjust Remote Desktop Launcher Color Depth



- Click “General” .
- Select “24-bit” or “32-bit” (True Color).
- Click “Save Changes”.
- Click “Home”.

The screenshot shows the 'Preferences' page of the Inotera Secure Access Service. At the top, there are tabs for 'User Home', 'General' (which is highlighted with a red box), and 'Advanced'. Below these are fields for 'Old Password', 'New Password', and 'Confirm Password', along with a 'Change Password' button. Under the 'Remote Desktop Launcher' section, there are dropdown menus for 'Screen Size' (set to 'Full Screen') and 'Color Depth' (set to '32-bit (True Color)'). A 'Save Changes' button is located at the bottom left. At the top right, there is a navigation bar with icons for 'Home', 'Preferences', 'Help', and 'Sign Out', where 'Home' is also highlighted with a red box. Blue arrows and boxes with numbered instructions point to specific elements: (1) points to the 'General' tab, (2) points to the 'Color Depth' dropdown menu, (3) points to the 'Save Changes' button, and (4) points to the 'Home' button in the top right.

(1) Click “General”.

(2) Select “24-bit” or “32-bit (True Color)”.

(3) Click “Save Changes”.

(4) Click “Home”.

Remote Desktop

To remote your computer



- Key in the "Computer Name".
- Click "Launch".

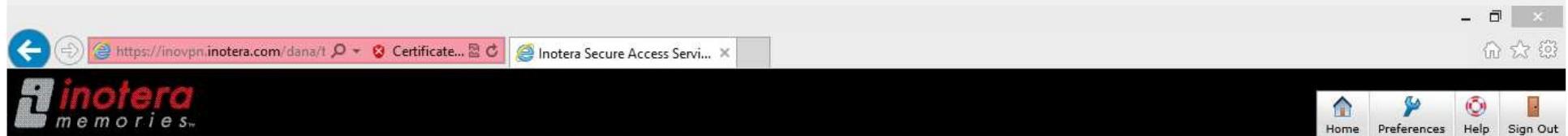
The screenshot shows the Inotera Secure Access Service interface. At the top, there's a navigation bar with the Inotera logo, Home, Preferences, Help, and Sign Out links. Below the navigation bar is a message: "Welcome to the Inotera Secure Access Service, q00812. You last signed in on Mon, 22-Apr-2013 09:38:55 CST". The main area has three sections: "Web Bookmarks" (with links to Wake On Lan, INOTERA INTRANET PORTAL, E-MAIL, DRAM PORTAL, and TMS), "Terminal Sessions" (with a text input field containing a placeholder IP address and a "Launch" button), and "Client Application Sessions" (listing Junos Pulse). A blue arrow points from a callout box at the bottom left to the "Launch" button in the Terminal Sessions section. The callout box contains the text: "Key in "computer name" then click "Launch".

Remote Desktop

To remote your computer

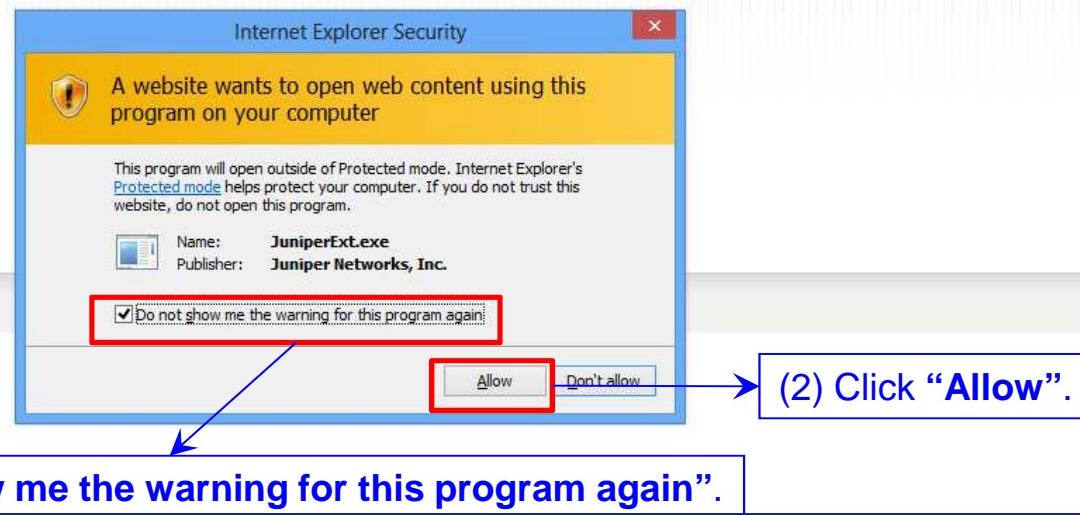


- Click "Do not show me the warning for this program again"
- Click "Allow".



Please wait...

Launching Terminal Services Session. This may take from a few seconds to a couple of minutes, depending on your bandwidth.

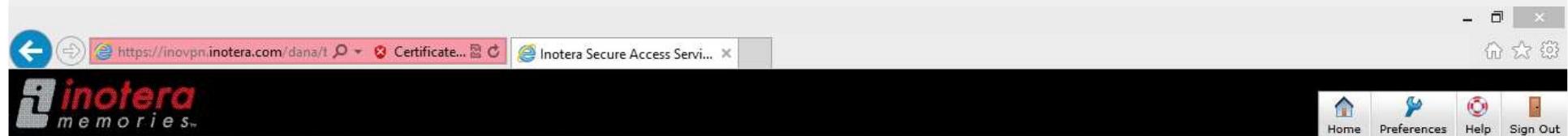


Remote Desktop

To remote your computer

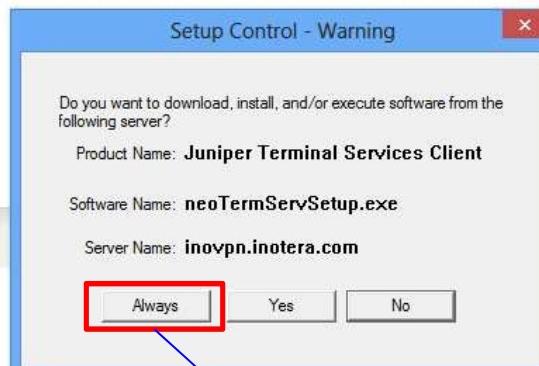


- Click "Always" to install "Juniper Terminal Services Client".



Please wait...

Launching Terminal Services Session. This may take from a few seconds to a couple of minutes, depending on your bandwidth.



Click "Always" to install "Juniper Terminal Services Client".

Finish to Log On

Ready to remote your computer



- See the screen, you can remote to your computer successfully now.



See the screen, you can remote to your computer successfully now.

Notice-01

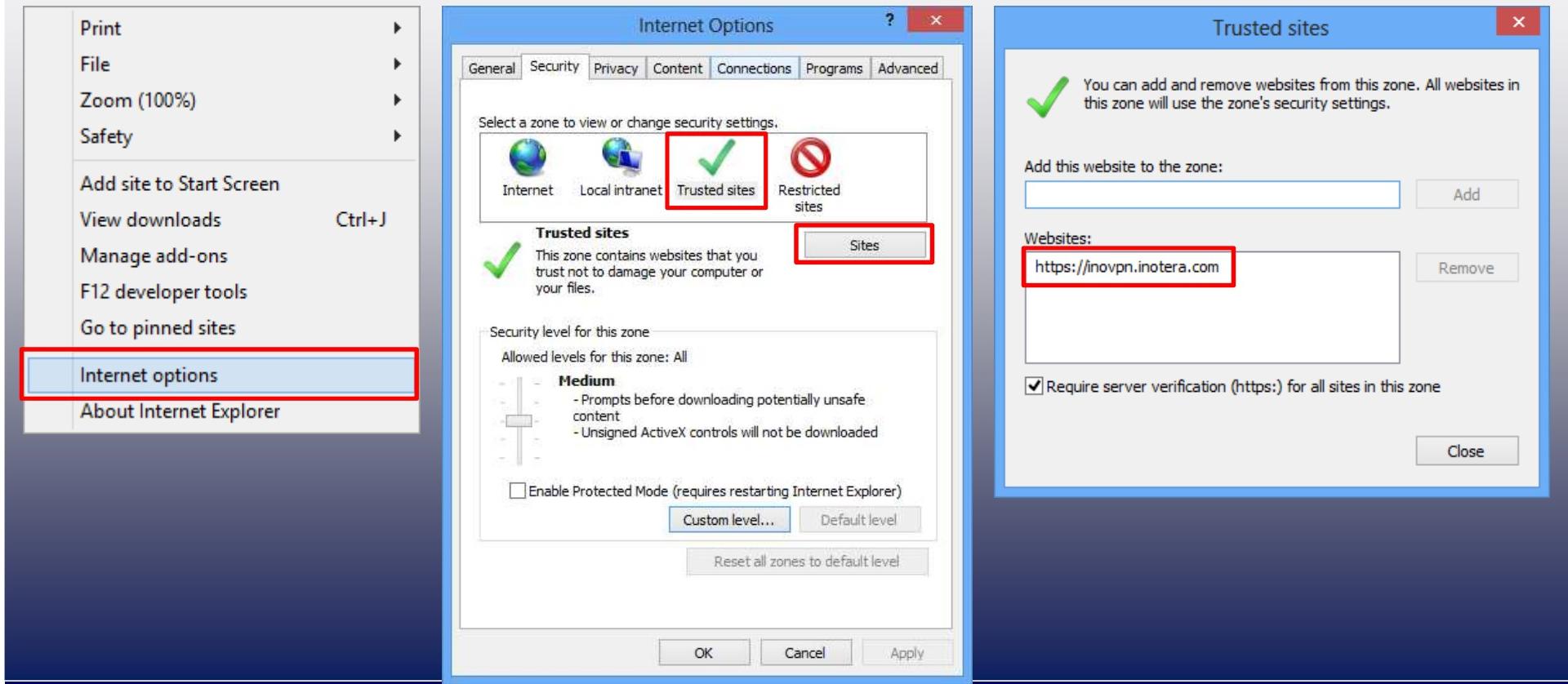
- If you **can not** access SSL VPN successfully,
please check below items.



ITEM-01 Trusted Sites

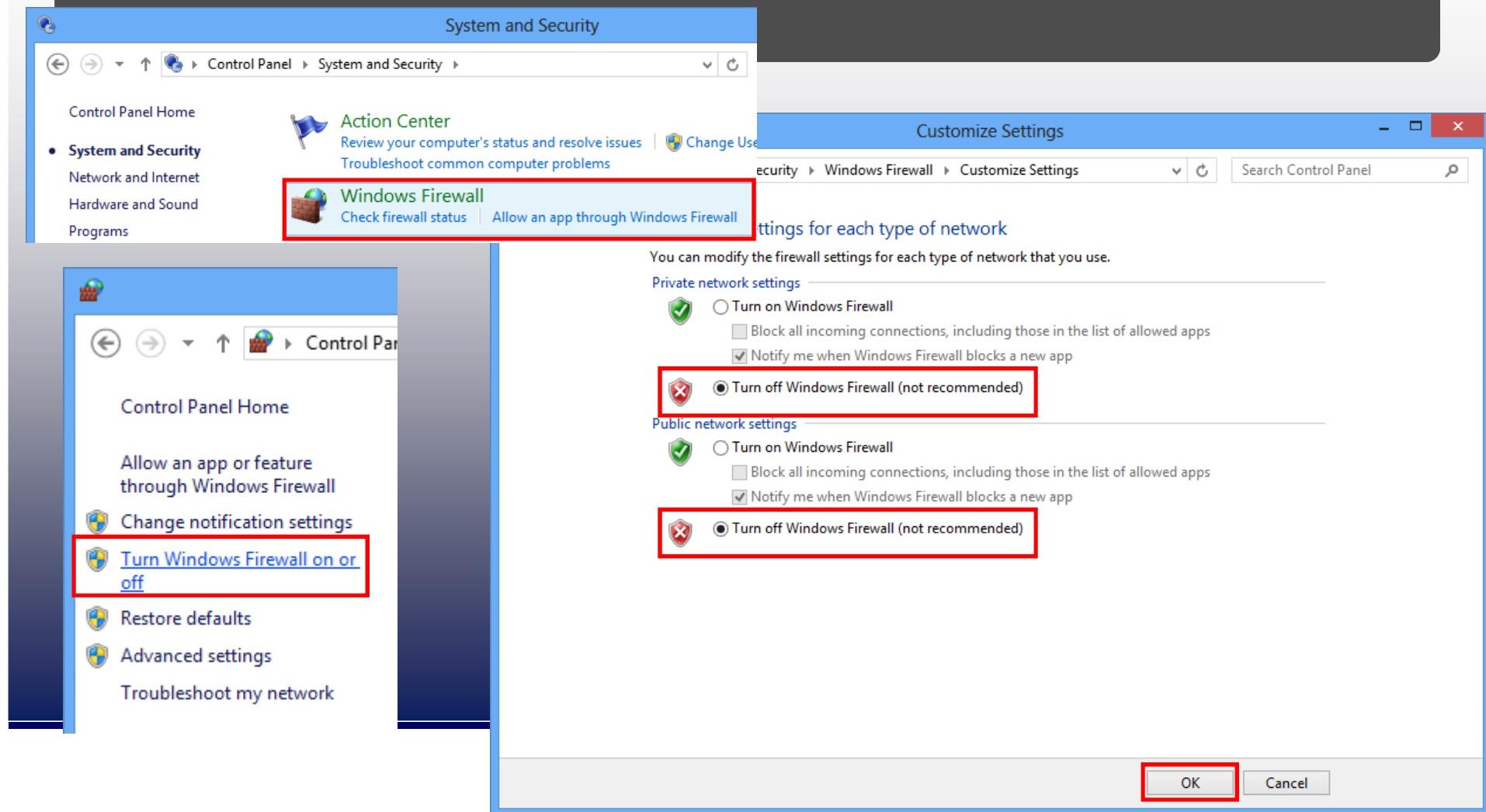


- Run Internet Explorer, click “Tools” → “Internet Options” → “Security” → “Trusted sites” → “Sites”
- Add below sites:
- <https://inovpn.inotera.com>



ITEM-02 Windows Firewall

- To disable Windows Firewall.
- Click “Control Panel” → “Windows Firewall” → “Turn Windows Firewall on or off” → “Turn off Windows Firewall (not recommended)” → “OK”



- If you **can** access SSL VPN successfully, please refer to below “Wake On LAN” and “Remote Desktop” descriptions.



ITEM-03 Wake On LAN



- Click “Wake On Lan”.
- Key in “inotera\ID”, EX: inotera\Q00812.
- Key in your log on password → Click “Continue”.

The screenshot shows the Inotera Secure Access Service interface. On the left, there is a sidebar with "Web Bookmarks" containing links to "Wake On Lan", "INOTERA INTRANET PORTAL", "E-MAIL", and "TMS". Below that is the "Terminal Sessions" section with "Launch" and "Remote Desktop" buttons. On the right, the main content area displays a yellow "Authentication Required" dialog box. The dialog box contains fields for Site (www.inotera:80), Realm (www.inotera), Username (inotera\Q00812), and Password (redacted). It also has "Continue" and "Cancel" buttons. Blue arrows from callout boxes point to the "Username" field (labeled "Key in ‘inotera\ID’, EX: inotera\Q00812"), the "Password" field (labeled "Key in ‘Password’"), and the "Continue" button (labeled "Click ‘Continue’").

ITEM-03 Wake On LAN



- Choose “Computer name”.
- Click “Wake up”.
- Wait the computer boot at least “5~10 minutes”.

The screenshot shows a web browser window with the URL <https://inovpn.inotera.com/wol/>. The page title is "Wake On LAN".
Instructions:

- Please choose either way to wake your computer up remotely (by manual input or by selecting personal asset).
- If you encounter difficulties in operation, refer to [on-line document](#).
- When something goes failure, you could also send an email or call for help.

MAC Address:
Manual input: _____ Computer Name : _____

Personal Asset:
[COE523] (selected) → (1) Choose “Computer name”.
[MNB066]
Wake up → (2) Click “Wake up”.
Wake On LAN Status:
[(3) Wait the computer boot at least “5~10 minutes.”]

Supported Browser List



We recommend Internet Explorer 9 for get least problems while using SSLVPN.

Compatible platforms:

Platform	Operating System	Browsers and Java Environment
Windows	<ul style="list-style-type: none">Windows 8 on 32-bit or 64-bit platforms.Windows 8 Enterprise on 32-bit.Windows 7 on 32-bit or 64-bit platformsWindows 7 SP1 Enterprise on 32-bitWindows Vista on 32-bit or 64-bit platformsWindows XP with SP3 on 32 bit	<ul style="list-style-type: none">Internet Explorer 10²Internet Explorer 9.0Internet Explorer 8.0Internet Explorer 7.0Firefox 3.0 and above including FF10Oracle JRE 6 and above
Mac	<ul style="list-style-type: none">Mac OS X 10.6.x, 32 bit and 64 bitMac OS X 10.7.x, 32 bitMac OS X 10.8.x, 32 bit	<ul style="list-style-type: none">Safari 6.0 Sun JRE 6Safari 5.1 Sun JRE 6Safari 5.0 Sun JRE 6
Linux	<ul style="list-style-type: none">OpenSuse 10.x and 11.xUbuntu 9.10, 10.x and 11.xRed Hat Enterprise Linux 5	<ul style="list-style-type: none">Firefox 3.0 and aboveOracle JRE 6 and above
Solaris	<ul style="list-style-type: none">Solaris 10, 32 bit only	<ul style="list-style-type: none">Mozilla 2.0 and above

¹ For Administrator User Interface (Web Console), Windows Platform is the only Qualified Platform and all Non-Windows platforms are Compatible from the Qualified Platforms Table.

² IE 10 is only supported in Desktop Mode on Windows 8 with plug-ins enabled.